

Patient Empowerment: Responding to the NCD challenge

1st European Conference on Patient Empowerment Copenhagen, 11th-12th April 2012

The Danish Committee for Health Education, Careum, WHO/Europe and European Network for Patient Empowerment invites you to engage in a two-day conference on the contribution of patient and citizen empowerment to the future of health and social care in Europe. Issues such as greater access to information and knowledge – increasing use of social media – experience with self-management programmes – the new legal requirements for patient involvement – the reorganization of health care systems – the availability of new technologies – all of these are creating a new dynamic through which patients and citizens are redefining their role in relation to health and social care. We believe this to be the critical shift towards building an approach to health and social care that is appropriate for the 21st century.

The conference takes place in Copenhagen and is being organized under the auspices of the Danish Presidency of the Council of the European Union – the Ministry of Health, the National Board of Health and in close technical collaboration with the WHO Regional Office for Europe.

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Sundhedsstyrelsen
National Board of Health

Danish Committee for Health Education



European Network On Patient Empowerment:
Danish Committee for Health Education, Denmark
National Board of Health, Denmark
Expert Patient Programme, England
Careum Foundation, Switzerland
The conference is being organised in close technical
collaboration with WHO/Europe

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Prelin April 11: 08:00 09.30 09.35	Chair: Charan Nelander Registration, setting up of posters, coffee Welcome by Danish Committee for Health Education Opening remarks Acting Danish Minister for Health Zsuzanna Jakab, Regional Director, WHO	14.30	 Parallel sessions ENOPE – WHO meeting (4 tracks) Patient safety and patient rights The challenge of measuring patient empowerment Assessing the social and economic impact of patient empowerment Empowerment through transparency – independent patient information and counselling Joint action on patient empowerment in Europe (ENOPE network meeting, with WHO member states participation) 	
	Regional Office for Europe EU representative IAPO representative Transforming health and social care through patient empowerment – the policy challenge Angela Coulter, Director of global initiatives at the Foundation for Informed Medical Decision	16.00	Break and move to plenary	
10.00		16.15 17.00	Community Empowerment Glen Laverack, Research Fellow, South Australian Community Health Research Unit (SACHRU), Flinders University Visit to Copenhagen (including dinner)	
10.20	Making			
10.30	Break and move to sessions	April 12	April 12th 2012	
11.00	 Parallel sessions (3-4 tracks) Evidence-based chronic disease self-management programs – examples of European implementation Self-management support for vulnerable populations and hard-to-reach groups Implementing the European action plan on NCDs Patient Empowerment and Health Literacy – the results of the European Health Literacy Survey 		Chair: José Martin-Moreno (WHO)	
		08:30	Coffee	
		09:00	Introduction by the Chair	
		09:05	Patient and citizen empowerment through technological innovation Paul Timmers, Director ICT Addressing Societa Challenges European Commission	
		09.35	Panel discussion – "Will technology shift the power in health and social care to the	
12.30	Networking Lunch		patients?"	
		10.15	Break	
14.00	Chair: Ilona Kickbusch An innovative care model for chronic conditions Raphael Bengoa, Minister for Health and Consumer affairs of the Basque Government	10:30	Panel discussion "Transforming health care through patient empowerment – the health policy response" Chair: CMO Else Smith. Participating countries: Poland, Cyprus, Holland, Spain and UK.	
		12.00	Closing remarks Ilona Kickbusch	

12:15-14:00

Networking Lunch & end of conference